

Primary care

GENEESKUNDIGE DAGEN
Campus Drie Eiken

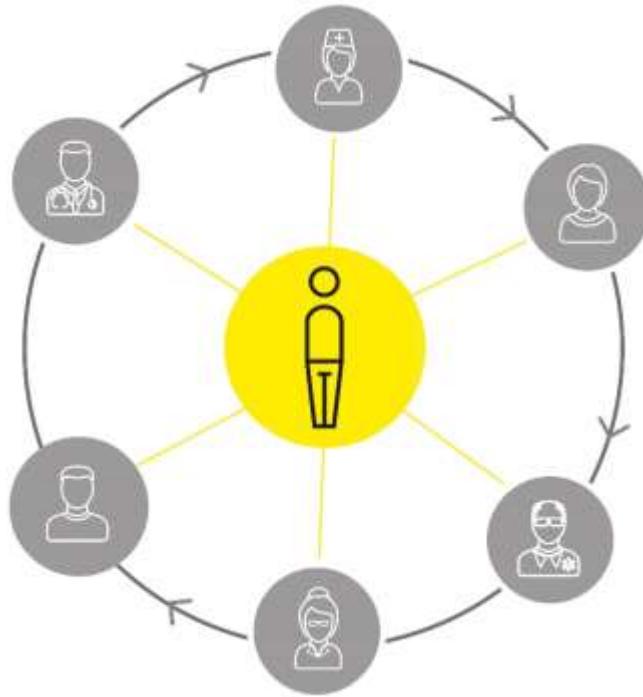


Paradigm shift

Supply-led care	▶ Person-centred care
Passive client	▶ Active client
Fragmented	▶ Care and welfare are linked
Care vs. welfare	▶ Integrated care
Sickness and cure	▶ Health and behaviour
Monodisciplinary	▶ Multi-/inter-/transdisciplinary
Cure	▶ Prevention, cure & care
Input	▶ Outcome
Institutional/residential	▶ In familiar surroundings/home
Silo-organisation	▶ Comprehensive organisation

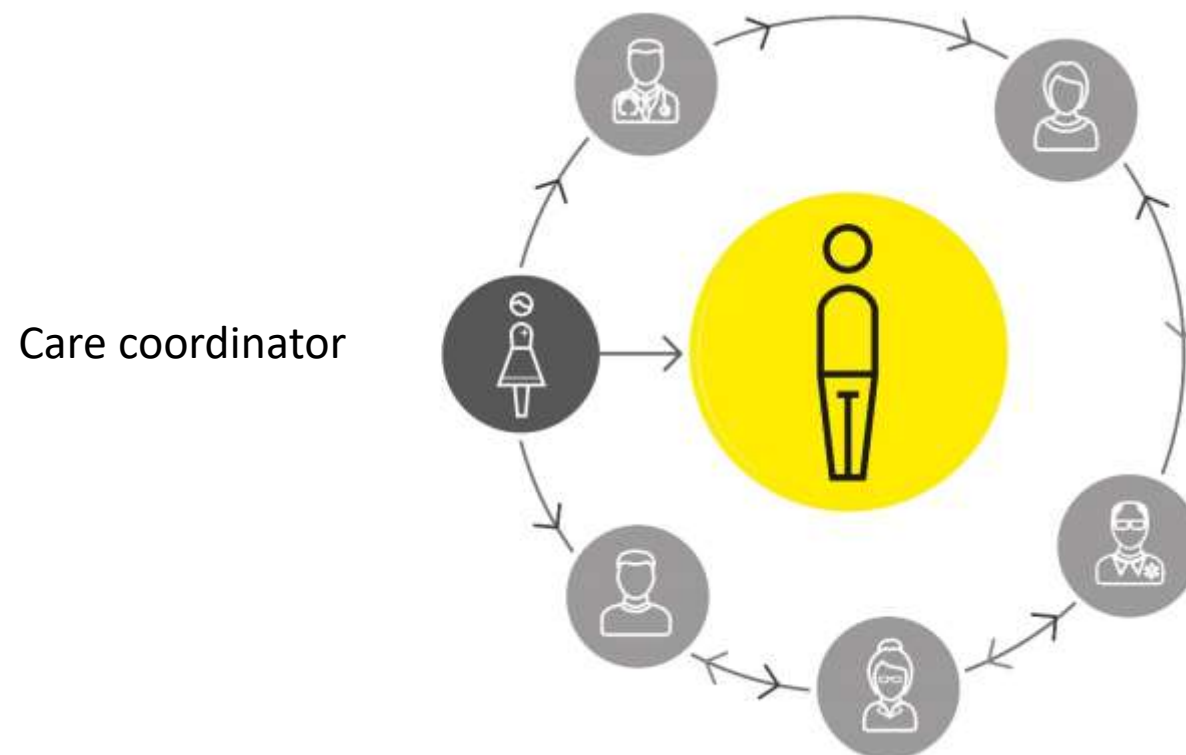


User-centred care

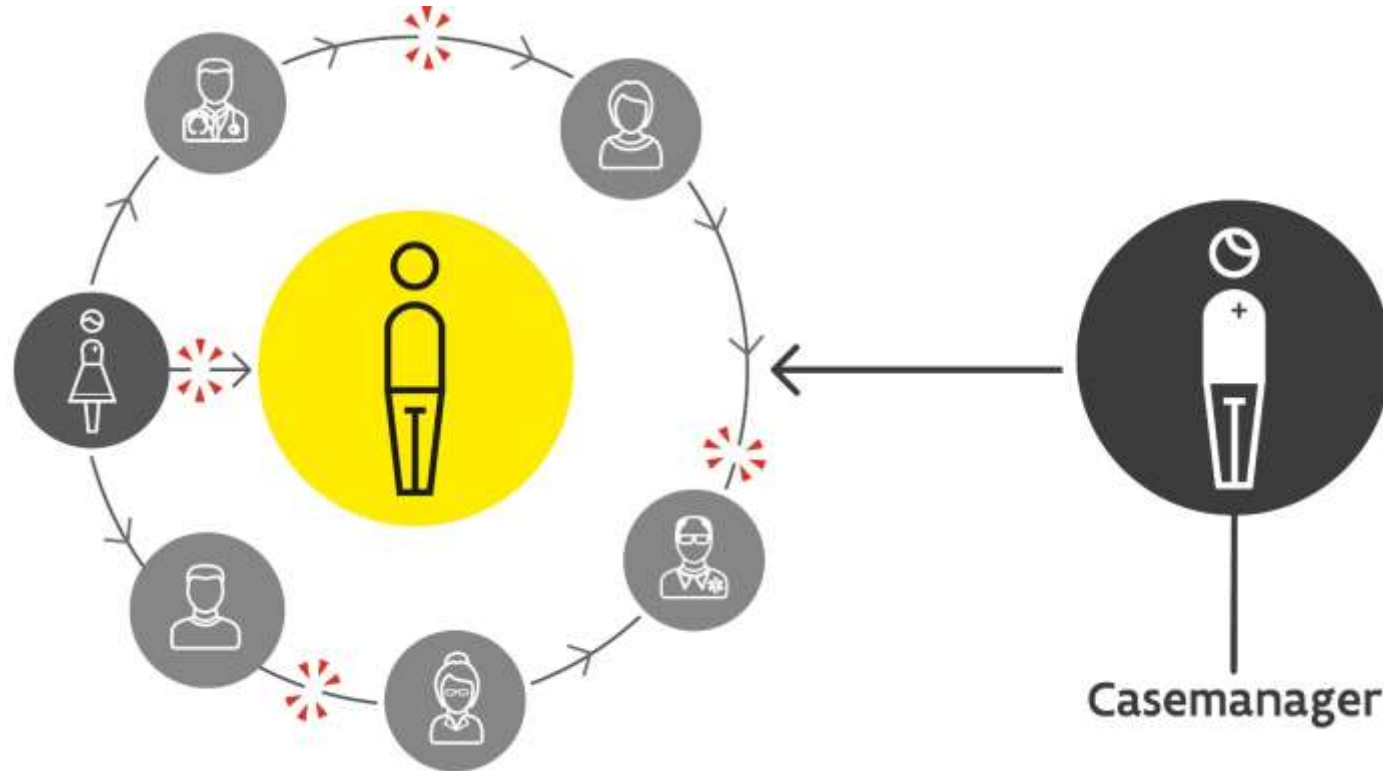


- ▶ Self-management and health literacy
- ▶ Informal care providers as a full partner in the care process
- ▶ Care goals in a care plan
- ▶ More neighborhood care
- ▶ Wide and integrated single point of access/contact
- ▶ Integration of prevention, mental health care, family care, social policy

Complex care: care coordinator

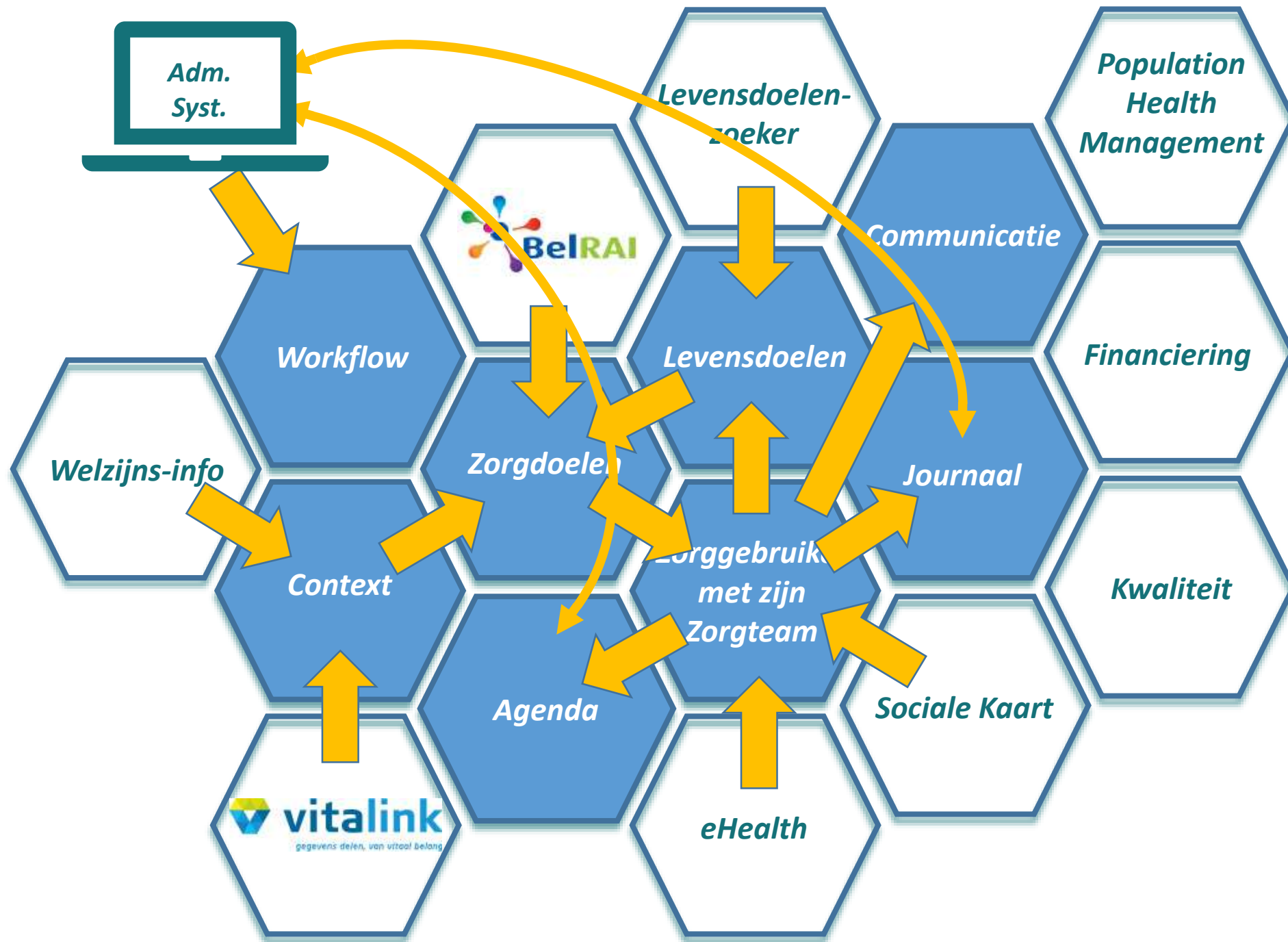


Complex care: casemanager



Doel “Digitaal Zorgplatform” :

De ontwikkeling van een **digitaal communicatie- en planningsinstrument** dat alle relevante gegevens omtrent zorg- en hulpverlening verzamelt en beschikbaar stelt aan **zowel de persoon met een zorgnood als zijn mantelzorger en hulp/zorgverleners.**





User Interface *Digitaal Zorgplatform*

My HealthViewer



SSO

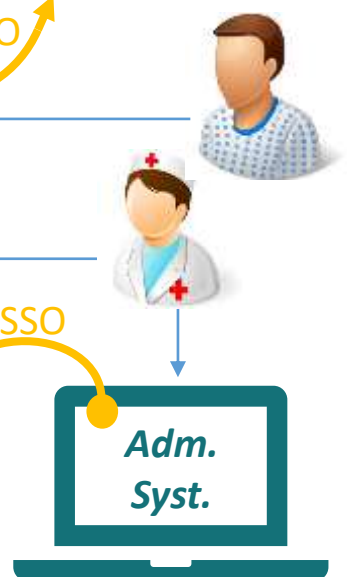
SSO

...

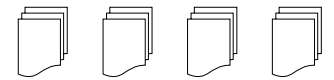
- e-Youth (?)
- VAPH (?)
- ... (?)



Levensdoelen
zoeker



Digitaal Zorgplatform - data



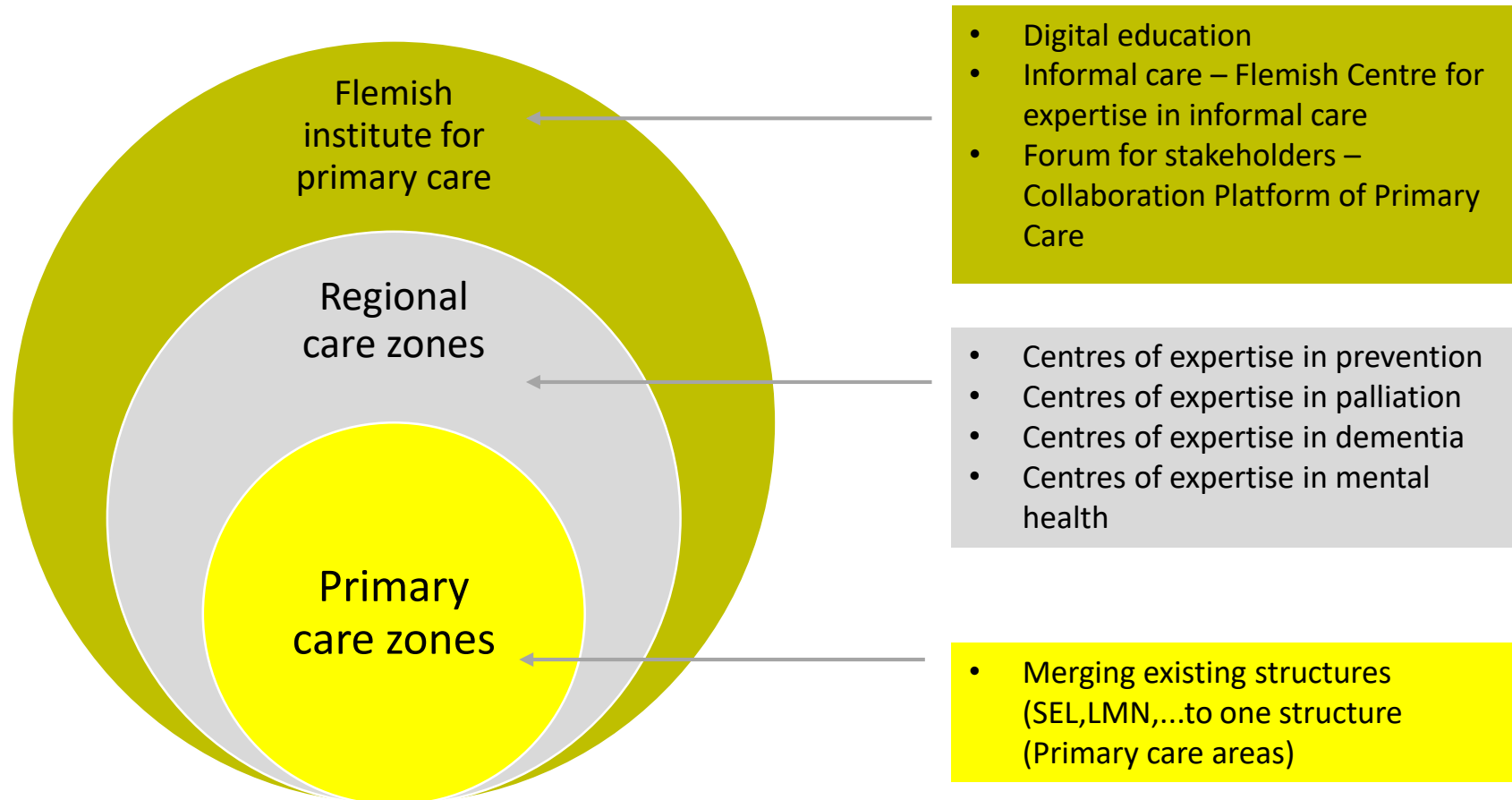
Pragmatische implementatie
internationale standaarden

(Nieuwe) data-elementen : agenda, journaal, ...

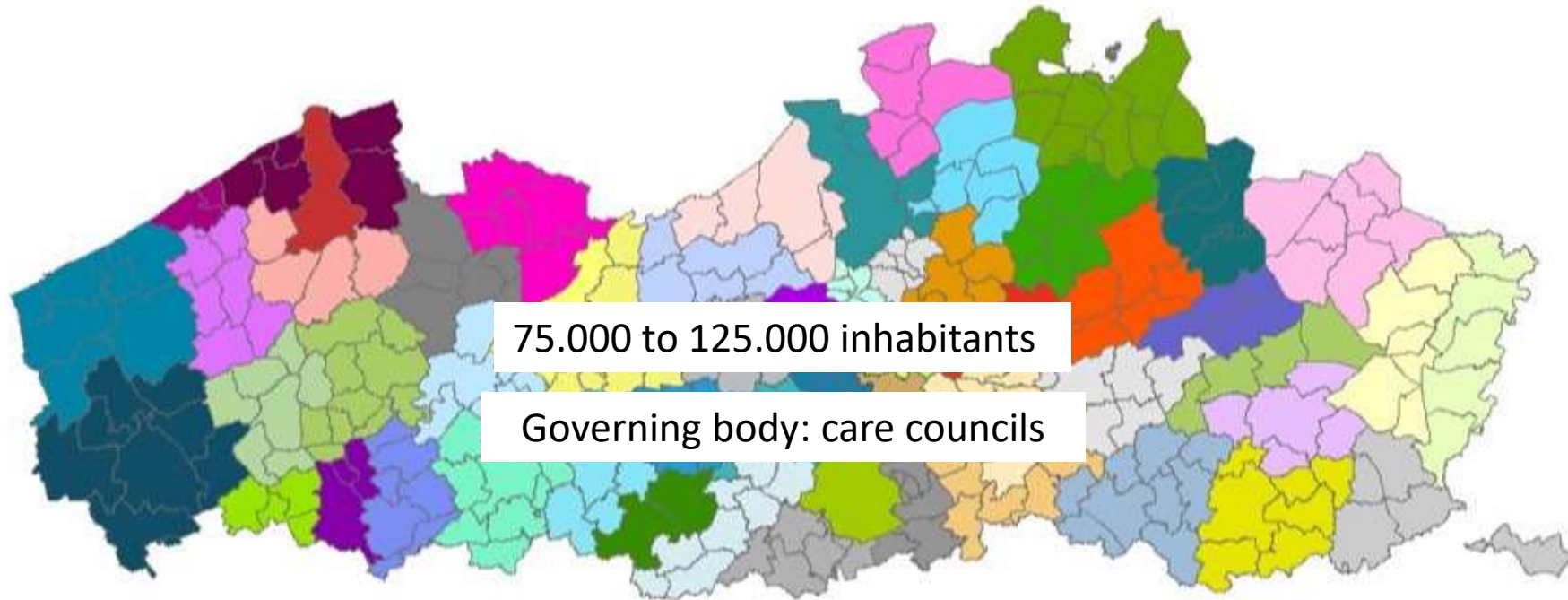


In samenwerking met Actieplan eGezondheid

New structure

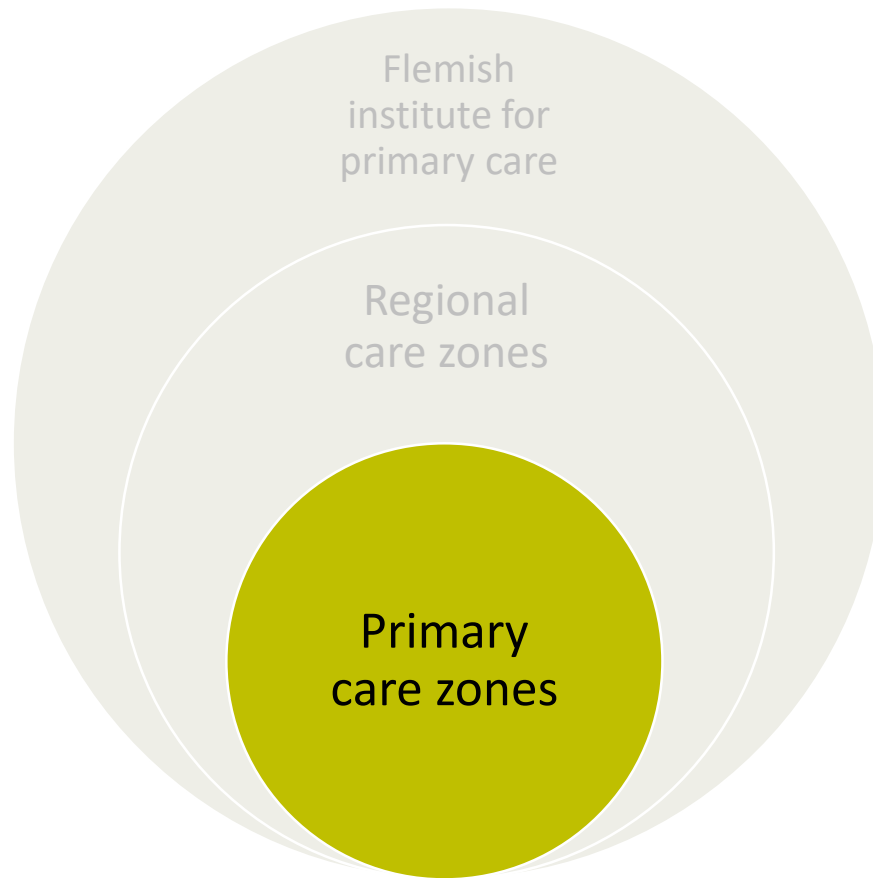


60 primary care zones



To strengthen collaboration and coordination between local authorities, primary care professionals, associations of people with a need of care and support, associations of informal carers and volunteers.

Primary care councils: tasks

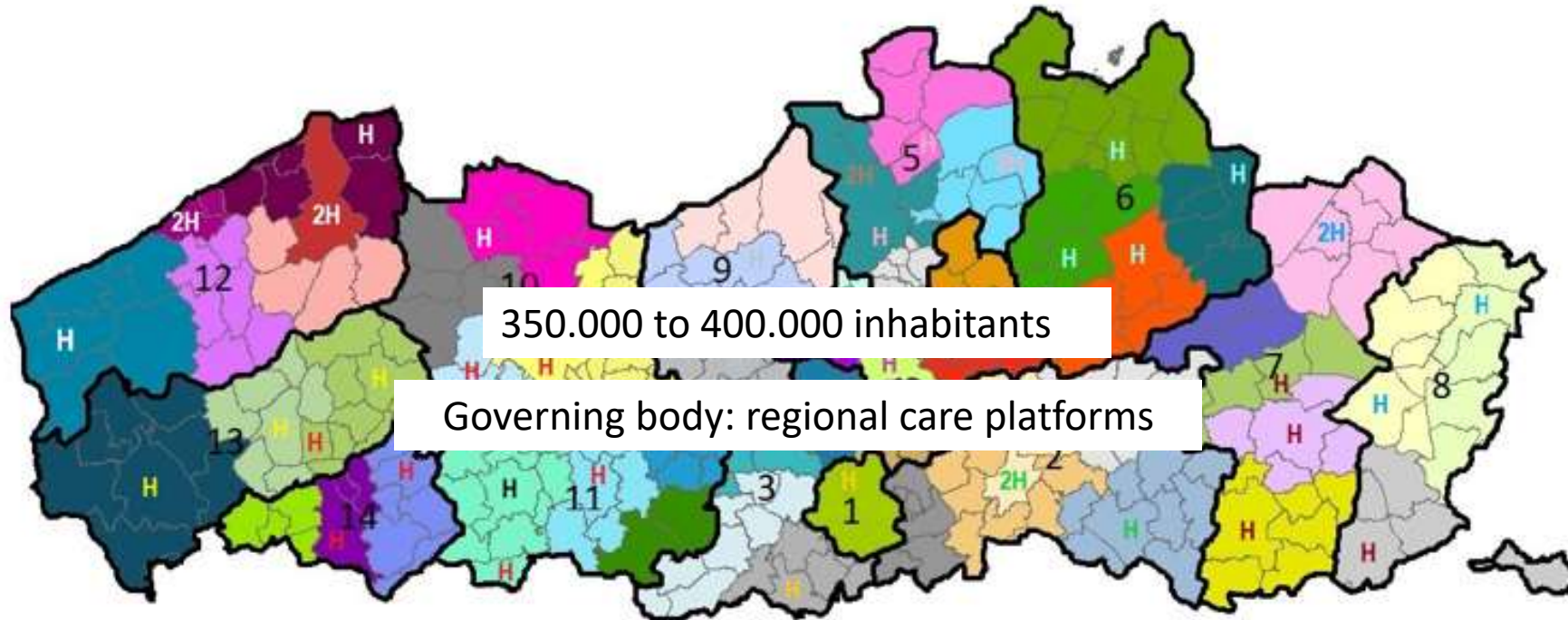


- ▶ Align the organisation and offer of qualitative care and support to the population needs
- ▶ Support the local social policy
- ▶ Support the professional associations
- ▶ Support the primary care professionals and organisations for the multi- and interdisciplinary collaboration
- ▶ Contribute to the Flemish health objectives (prevention) and propose own objectives

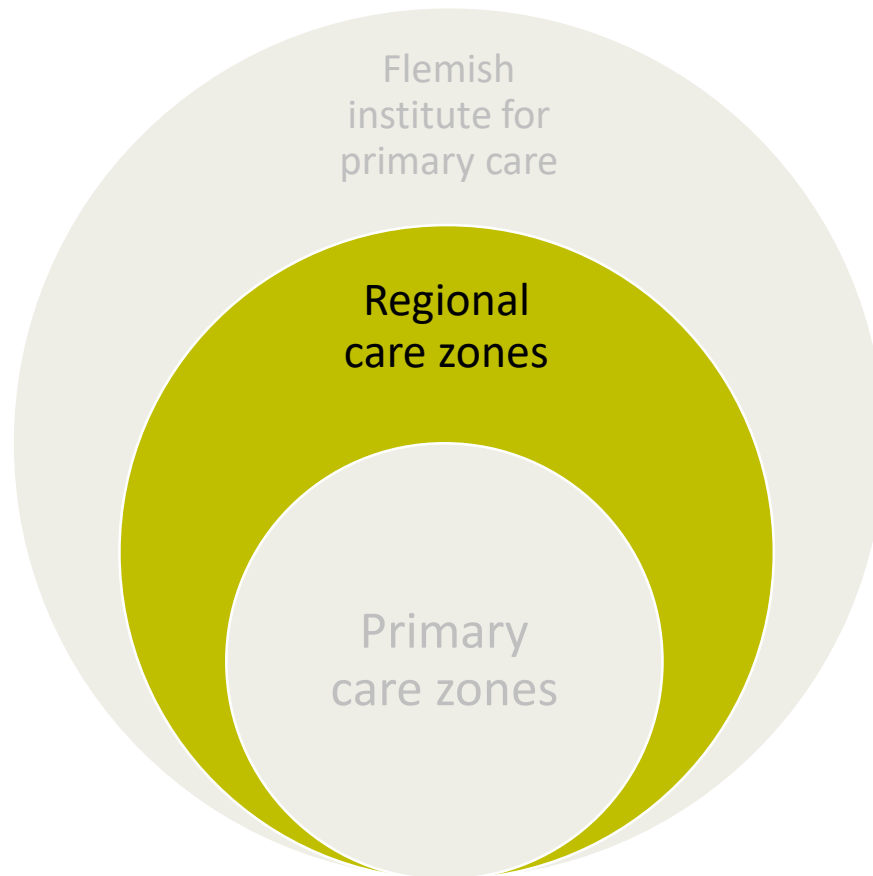
Care councils

- ▶ Equal representation of 4 'clusters':
 - local authorities
 - health
 - wellbeing
 - representatives of people with a need of care and support
- ▶ There are maximum 24 members
- ▶ Max. 4 optional partners

14 regional care zones

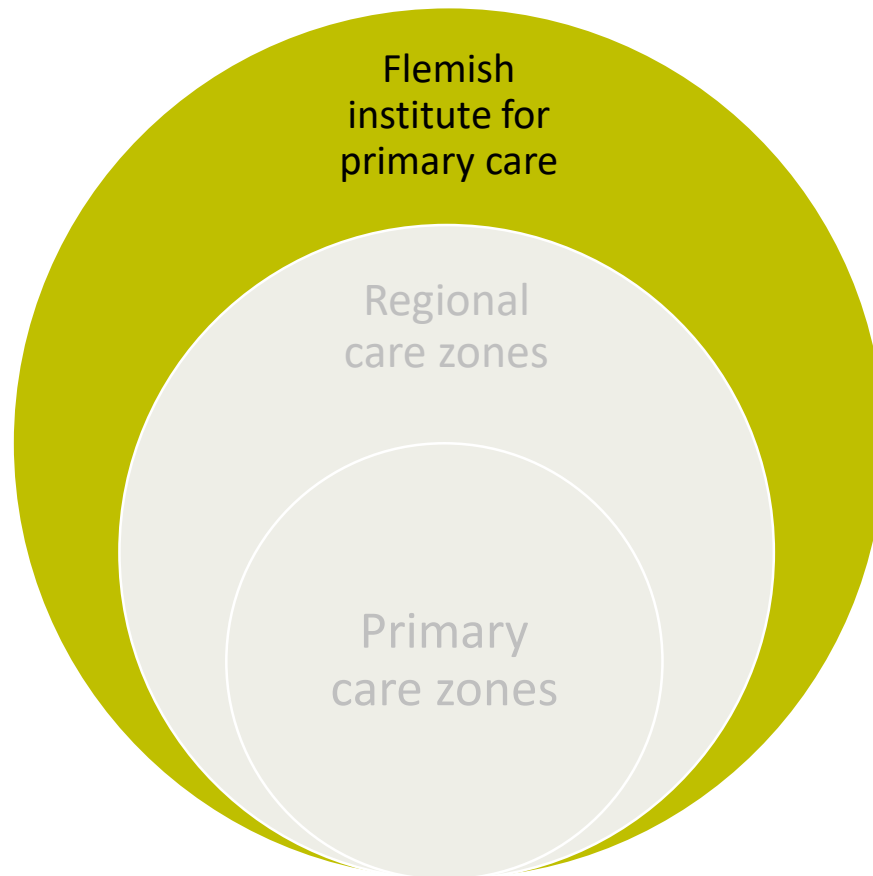


Regional care zones: tasks



- ▶ Advise about the tuning of the offer of health and care services according to the population needs within the work zone
- ▶ Tune healthcare and support to the population needs in order to guarantee the continuity of care and support
- ▶ Treat the issues which can not be solved by the primary care councils.

Flemish Institute for Primary care (VIVEL): mission



- ▶ Center of expertise
- ▶ First point of contact
- ▶ Dialogue
- ▶ Improve the care for person
- ▶ Support

Legislation

- ▶ Collect and share data
- ▶ Develop methodologies
- ▶ Coach
- ▶ Conduct innovation
- ▶ Support quality
- ▶ Advise